

To:

All area Funeral Homes

From:

Jodi C. Barone

Date:

02/21/2020

RE:

Burial and Headstone Claims

## Greetings,

Moving forward, our goal is to process burial and headstone claims as quickly as possible. To assist us in meeting our goal, please adhere strictly to the below required document submissions. If a burial and/or headstone claim is submitted to us without the below required documents, the claim cannot and will not be processed.

County of Lancaster

Lancaster, PA 17602

Department of Veterans Affairs 150 North Queen Street, Suite 103

To email us your claims, or if you have questions, please reach out to Chrissy Bell at CBell@co.lancaster.pa.us

We encourage all claims to be scanned and emailed. If a funeral home doesn't have that ability, please mail them to us at the above address. We no longer will have a fax machine as of March 1, 2020.

To be clear, we only accept one of three discharge documents:

- 1. WWII discharge- has an inked thumb print in the lower left corner.
- 2. or a DD214- numbered in the lower left corner
- 3. or NA Form 13038-numbered in lower right corner, labeled as "United States of America Certification of Military Service"

I have provided examples on the next few pages. (A piece of paper that says Honorable Discharge Certificate is merely a memorable certificate; something for the veteran to hang on the wall. It has no legal merit.)

All claims MUST be submitted via email or USPS mail with **ONLY** the following:

## Veterans Burial and/or Headstone Claims:

- 1. Burial Claim form (2 pages for headstone and include the following with headstone claims)
- 2. DD214 (or inked thumb print discharge for WWII veterans, or NA Form 13038)
- 3. Veterans Death Certificate

## Widow:

- 1. Burial Claim form (1 page)
- 2. Veterans DD214 (or inked thumb print discharge for WWII veterans, or NA Form 13038)
- 3. Veterans Death Certificate

\*\*NOTE: The spouse's death certificate is NEVER needed, only the Veterans.

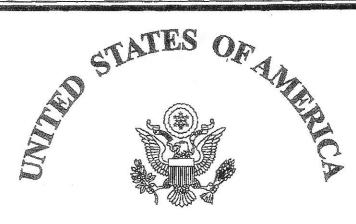
If the family does not provide you with one of the three listed discharge documents and you submit a claim with anything but the above, the claim cannot and will not be processed. Archives.gov is where one can obtain the correct documentation.

Thank you for your assistance,

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Jodi C. Barone

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## Certification of Military Service

This certifies that

NAME

was a member of the

BRANCH OF SCRUCE

from

DATES

to

Service was terminated by

Honorable Release from Active Duty

Last Grade, Rank, or Rating

Active Service Dates

Same As Above

Date of Birth:

Place of Birth:

\*\*\*\*\*\*\*

National Personnel Records Center (Military Personnel Records) National Archives and Records Administration

Given at St. Louis, Missouri on

ACCEPT

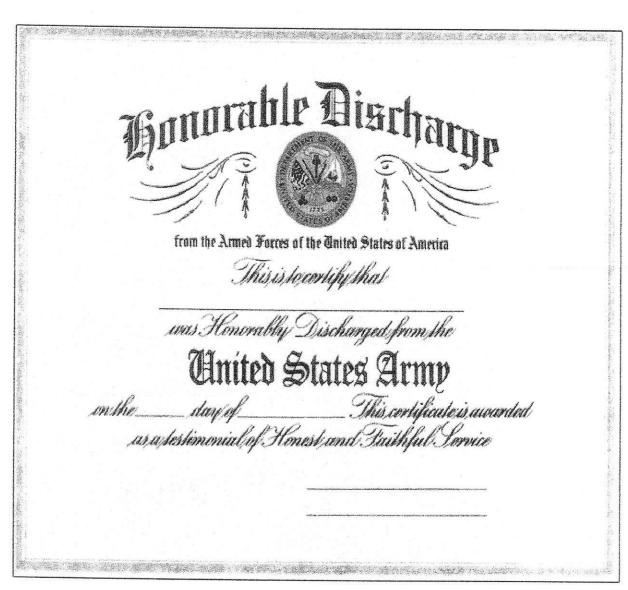
THE ARCHIVIST OF THE UNITED STATES IS THE PHYSICAL CUSTODIAN OF THIS PERSON'S MILITARY RECORD

This Certification of Military Service is issued in the absence of a copy of the actual Report of Separation or its equivalent. This document serves as verification of military service and may be used for any official purpose. Not volid without official seat.

NATIONAL ARCHIVES AND RECORDS ADMINISTRATION

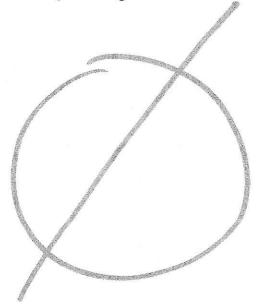
NA FORM 13038 (REV. 04-01)

THIS IS ACCEPTABLE, AS IT REPLACES A DDZIT THAT WAS ILLEGIBLE OR PESCROYED, NA 13038

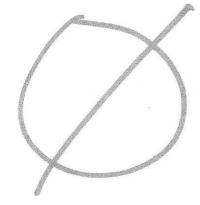


This is just a memorable certificate with no legal bearing.

NOT ACCEPTED







NOT A LEGAL DOCUMENT.

